



20th March 2020

Dear Member,

We are writing to inform you that Wimbledon Racquets & Fitness Club will close tonight until further notice, following the Prime Minister's latest announcement. We would like to thank you for your continued support throughout this challenging period, the ongoing events have impacted every single one of us and our daily lives.

We would like to reassure you that if you have any upcoming bookings we will cancel and credit these back to your account. Additionally, the Board have agreed to freeze membership and that members will have the period of closure credited to their account. Some members who pay in advance have already told us to waiver this and we really appreciate this level of support from you! #heroes

However, we are now appealing to our direct debit paying members for your ongoing support, as we need to secure the future of the club. The closure of the club means we will simply have no source of income other than direct debits. We are therefore asking you to continue with your crucial support and pay your instalments. To be clear we are not asking for payments with no return. You will of course be provided with credit, which you can use when we reopen.

The club have been decisive and have already undertaken some cost cutting exercises, but a joint effort is required. We are a non-for-profit organisation and our survival is dependent upon members collectively supporting us through this unprecedented time.

Thank you again for your ongoing support and we look forward to welcoming you all back in the not too distant future.

Regards,

Mark Jones
General Manager
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