

*WIMBLEDON RACQUETS AND FITNESS CLUB LTD
CRANBROOK ROAD, WIMBLEDON, LONDON, SW19 4HD*

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Website: www.wimbledonclub.co.uk



WRFC Pro-Shop: Refunds and Exchange Policy

We hope you will be pleased with your purchase. Should you wish to return anything bought from us, we will refund or exchange a product provided it is returned unused, as sold, with the original, undamaged packaging and within 14 days of purchase, subject to the following conditions:

- ♣ You must provide proof of purchase (sales receipt, credit/debit card slip or bank or credit card statement identifying the transaction with WRFC)
- ♣ All refunds will be made using the same method of payment as your purchase. If the purchase was made using a credit/debit card, the same card must be used for the refund
- ♣ We may ask for identification (proof of address) to help combat fraud
- ♣ We reserve the right to refuse an exchange or refund with or without proof of purchase

Items should be returned to WRFC Reception, in person or by post.

This policy is in addition to your statutory rights.

For any queries, please call Reception on 0208 947 5806 during club opening hours.

**Wimbledon Racquets & Fitness Club
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